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**System and Method for
Voice Recognition Password Reset**

ABSTRACT

A system and method for providing a password to a user
5 using voice recognition technology. The user's voice
signature is captured and stored in order to identify the
user. When the user forgets or otherwise loses a password
needed to log into a computer system, he telephones a
password reset system. An identifier corresponding to the
10 user is provided by the user by using the telephone keypad
or voice commands. One or more random words are requested
by the password reset system. The user responds by
repeating the words into the telephone receiver. The
received words are matched against the user's stored voice
15 signature to authenticate the user. If the user is
authenticated, one or more desired passwords are provided
to the user using a number of delivery mechanisms. If the
user is not authenticated, the intrusion is logged to
further maintain system security.